

# 2025 AGM online user guide

### Meeting access

Shareholders can participate in the meeting electronically, via web.lumiagm.com/146-424-057

Access to the online platform will be available one hour prior to the start of the meeting for shareholders who wish to join electronically. If you experience any difficulties accessing the platform, please call abrdn Shareholder Services. Contact details are on the back page of the AGM guide.

On accessing the meeting platform, you will be asked if you are a shareholder or a guest.

- For shareholders, select the 'I am a Shareholder' option, you
  will then be prompted to enter your unique Shareholder
  Reference Number (SRN) and PIN. Your PIN is the first two
  and last two digits of your SRN.
- For guests, select the 'I am a Guest' option and enter the requested information.

You can find your SRN on any documents we have sent you and online in your share portal account. If you are still unable to find your SRN, please call abrdn Shareholder Services who will be able to help. It is advisable to locate your SRN as early as possible to avoid any delay in accessing the meeting. Contact details are on the back page of the AGM guide.

### **Broadcast**

Once logged in, and at the commencement of the meeting, you will be able to follow the proceedings on your device.

## Voting

Once the Chairman has formally opened voting, the list of resolutions will automatically appear on your screen. Select the option that corresponds with how you wish to vote. Once you have selected your vote, the option will change colour and a confirmation message will appear to indicate your vote has been cast and received. There is no 'Submit' button.

- To vote on all resolutions displayed, select the 'Vote all' option at the top of the screen.
- To change your vote, reselect your choice.
- To cancel your vote, select the 'Cancel' button.

You will be able to do this at any time whilst the poll remains open and before the Chairman announces its closure.

### Questions

Questions in advance of the meeting can be submitted from 2pm on Tuesday 29 April 2025 until 2pm on Tuesday 6 May using web.lumiagm.com/146-424-057 These questions will not be answered ahead of the AGM but will be collated to be answered during the Question-and-Answer session.

On the day of the meeting, access to the online platform will be available one hour prior to the start of the meeting.

You will need your unique SRN and PIN. Your PIN is the first two and last two digits of your SRN. Written questions can be submitted by selecting the messaging icon from within the navigation bar at the top of the screen and typing your question in the 'Ask a question box'. To submit your question, select the arrow icon to the right of the text box.

Copies of questions you have submitted can be viewed by selecting 'My Messages'.

These questions should only relate to the business of the meeting. The Board will answer as many questions as is practical during the meeting.

# Requirements

An active internet connection is always required to allow you to cast your vote when the poll opens, submit questions and view the broadcast. It is your responsibility to ensure you remain connected for the duration of the meeting.

As well as having the latest version of Chrome, Firefox, Edge or Safari installed, users are advised to ensure their device is up to date with the latest operating system software release.

# **Proxies and Corporate Representatives**

If you plan to participate in the meeting as a proxy or corporate representative, please contact abrdn Shareholder Services. Your unique SRN and PIN, which is required to access the meeting, will be provided once a valid proxy appointment or letter of representation has been received. It is advisable to get in touch as early as possible to avoid any delay which may affect your access to the meeting. Contact details are on the back page of the AGM guide.