



Half year results 2025

30 July 2025



Agenda

Jason Windsor

Delivering against strategic priorities

Siobhan Boylan

H1 2025 financial highlights

Q&A session



Our ambition is to be the UK's leading Wealth & Investments group



Our Purpose

Enabling our clients to be better investors

Our Ambition

To be the UK's leading Wealth & Investments group with:

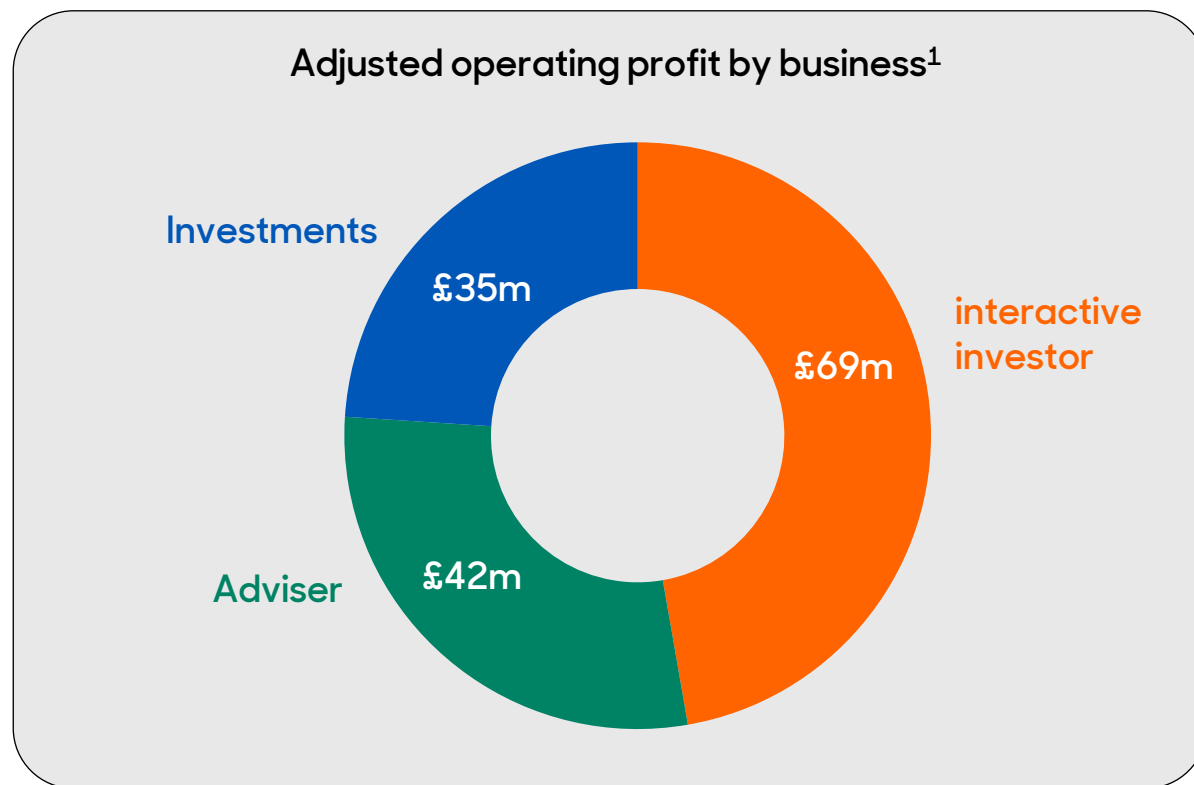
- fast growing direct and advised wealth platforms
- a specialist asset manager that has strengths in areas of market growth
- excellent client service, technology and talent

Good progress in a year of transition

- Delivering against strategic priorities and targets through relentless focus on execution
- Successfully navigated an extraordinary period of macroeconomic and geopolitical volatility
- H1 2025 performance in line with expectations
- Building a business capable of long-term, sustainable growth



Strong profit growth in ii, with Adviser reflecting repricing, and a resilient performance in Investments



- **interactive investor** adjusted operating profit (AOP) £14m higher at £69m, driven by sustained organic growth in the business
- **Adviser** AOP £23m lower at £42m, reflecting actions to return to growth, including strategic repricing
- **Investments** AOP increased by £1m to £35m, supported by continued focus on operational efficiency
- **Other** result improved by £5m to £(21)m, benefiting from business simplification

Group adjusted operating profit resilient at £125m (H1 2024: £128m)
Net capital generation up 7% to £111m (H1 2024: £104m)

interactive investor – sustaining growth

Sustain efficient growth by building on our differentiated proposition and investing in the ii brand

Key priorities

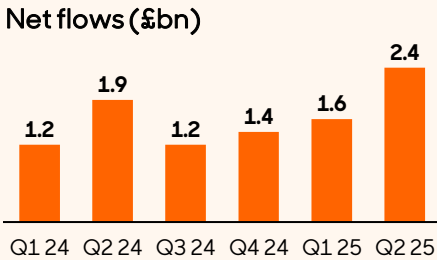
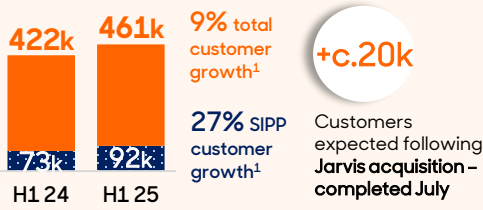
- Broadening and deepening proposition
- Driving further customer engagement
- Increasing automation & efficiency

FY 2026 targets

Customer growth 8% p.a.
Cost/AUMA ratio <20 bps

H1 2025 highlights

Sustained growth in customers, with record flows and trading



25k
Daily average retail trades
+23% on H1 2024

Improving brand awareness with targeted marketing spend

30%
Brand awareness score in Q2 2025, up 5% from Q2 24



Which? Recommended SIPP 4 years in a row



2025 industry award winner for products and customer service

Proposition enhancements to meet broader customer needs

c.22k
Members in ii Community with full web version launched July 25

ii 360
Best-in-class desktop platform for sophisticated investors – in beta and launching H2

ii Advice
Simple, online service priced to disrupt the market – preparing for soft launch in H2

Note: All data as at 30 June 2025 and all movements vs H1 2024, unless otherwise stated. ¹ Excludes our financial planning business.

Adviser – ongoing focus on client service excellence and proposition

Return to net inflows by enhancing our proposition and delivering leading client service

Key priorities

- Improving client service to create capacity for clients
- Enhancing products and proposition
- Continuing to improve platform

FY 2026 targets

NPS¹ >+40
Net flows >£1bn inflows

H1 2025 highlights

Service levels restored with key metrics improving

+43

NPS across H1 25¹
ahead of target
(FY2024: +34)

46s

Average speed to answer
Ahead of target of <1 min
(FY2024: 1 min 13s)

95%

CSAT across H1 25²
(FY2024: 91%)

Laying foundations for return to growth

- Strategic repricing rolled out to existing customers, enhancing competitiveness to drive growth
- Embedding a growth strategy based on:



A personalised service & support model



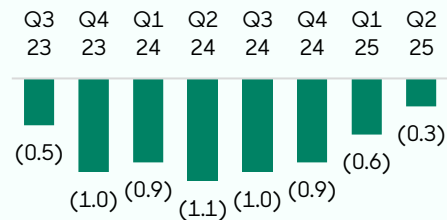
Strategic firm level and individual large case pricing



Continuous improvement in 2-way integration

Making steady progress on path to net inflows

Net flows (£bn)



- 4 consecutive quarters of improved net flows – Q2 2025 strongest quarter for net flows in over 2 years
- Strong pipeline supporting future net flows

Investments – repositioning for profitable long-term growth

Step change in profitability by repositioning to areas of strength and opportunity, & driving improved efficiency

- Key priorities
- Focusing on our strengths and growth opportunities
 - Driving better investment performance
 - Enhancing our operating model

FY 2026 targets

Investment performance¹ (vs. benchmark) >70%

Adjusted operating profit >£100m

H1 2025 highlights

Resilient performance with momentum in gross flows

71%

3-year investment performance, up from 54% at H1 2024

- Fixed Income, Quants and Alternatives outperformance with further work underway to enhance Equities

Growth in I&RW Gross flows excl. liquidity (£bn)

Quarter	Gross flows (£bn)
Q1 23	5.9
Q2 23	5.0
Q3 23	4.3
Q4 23	4.2
Q1 24	6.0
Q2 24	6.6
Q3 24	6.2
Q4 24	6.6
Q1 25	8.9
Q2 25	13.0

Accelerating growth in Wholesale and Private Markets

- Launching Active ETFs
 - Future Supply Chains – launched H1
 - Future Raw Materials – launched H1
- Growth in US ETFs

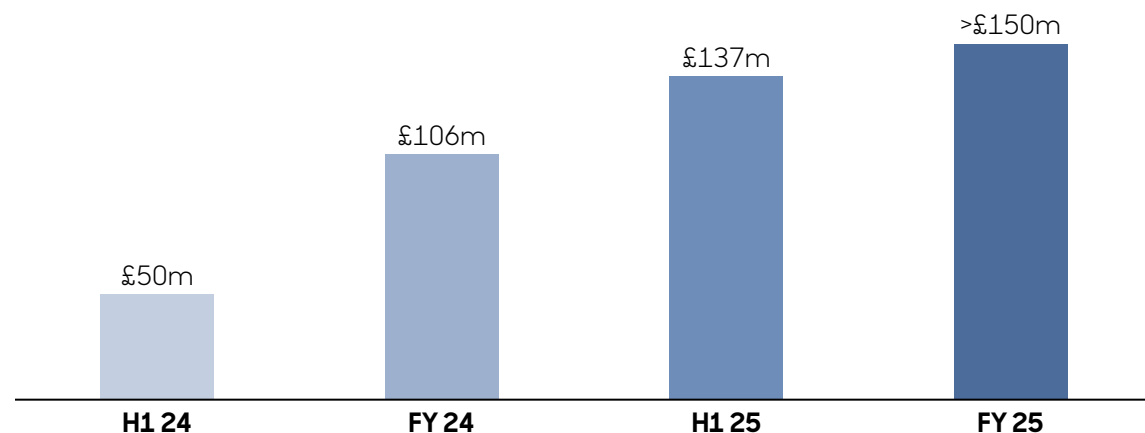
\$12.9bn AUM in US ETFs (from \$9.1bn in Dec 2024)
- Capitalising on private markets expertise
 - Appointed **Diversified Private Market LTAF** manager by Scottish Widows
- Landmark delivery in infrastructure
 - Silvertown Tunnel** – high impact PPP project reinforcing leadership in infra investment

Modernisation & simplification to support scalable growth

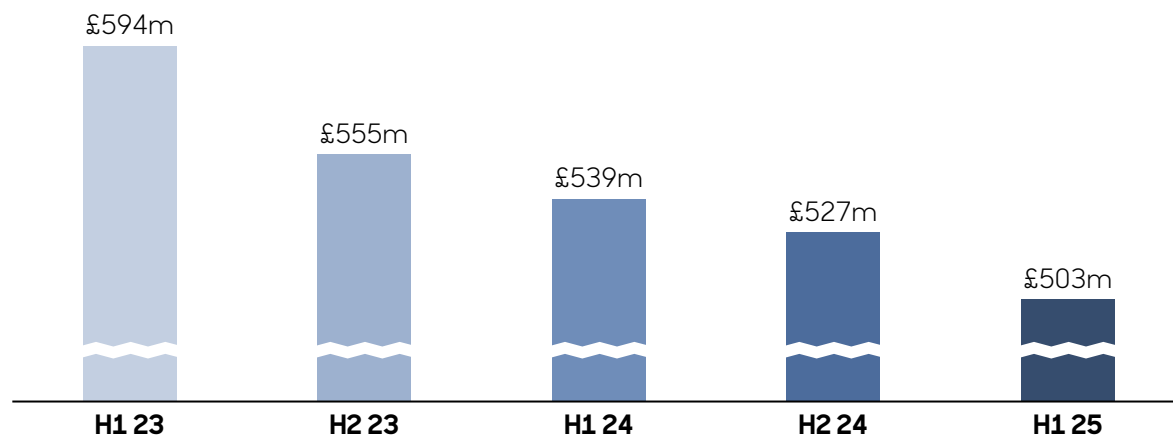
- Improving efficiency through:
 - renegotiating contracts
 - simplifying processes
 - leveraging tech & AI
- Strengthened leadership team:
 - John McCareins** as new Chief Client Officer

Transformation on track to deliver >£150m savings by end 2025

Progression of run rate savings delivered



Movement in group adjusted operating expenses



- Adjusted operating expenses reduced by 7% to £503m (H1 2024: £539m)
- Transformation programme has delivered £137m of run rate savings by end H1 2025
- On track to deliver target of at least £150m of annualised cost savings by the end of 2025, the majority of which will benefit Investments
- Continue to invest in the business to drive profitable growth

Delivering against our strategic priorities and targets



Transform performance

- Focusing on areas of competitive advantage
- Growing fast in interactive investor
- Turning around flows in Adviser
- Targeting step change in Investments' profitability



Improve client experience

- Differentiated client experience in UK wealth
- Investing in our platforms
- Improving investment performance

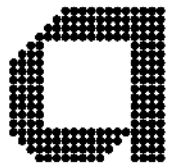


Strengthen talent and culture

- Strengthened leadership team across Group
- New Group CFO, Investments CCO and COO
- Improving colleague engagement across Group

FY 2026 Targets

	FY 24		FY 26	2yr Δ
Adjusted op. profit	£255m	➡	>£300m	+18%
Net capital generation	£238m	➡	c.£300m	+26%



Financial highlights

Siobhan Boylan

Delivering a resilient performance in H1 2025



Growing our business

Sustained growth in interactive investor, significant improvement in flows in Adviser, and encouraging gross flows in Investments

Improving efficiency

Expenses 7% lower, benefiting from transformation savings (cumulative £137m of annualised run rate savings)

Resilient profitability

AOP of £125m, with strong growth in ii and cost discipline in Investments, partly offset by strategic repricing in Adviser

Higher capital generation

Net capital generation up 7% to £111m, benefiting from lower restructuring expenses

Maintaining dividend

Interim dividend of 7.3p (H1 2024: 7.3p)

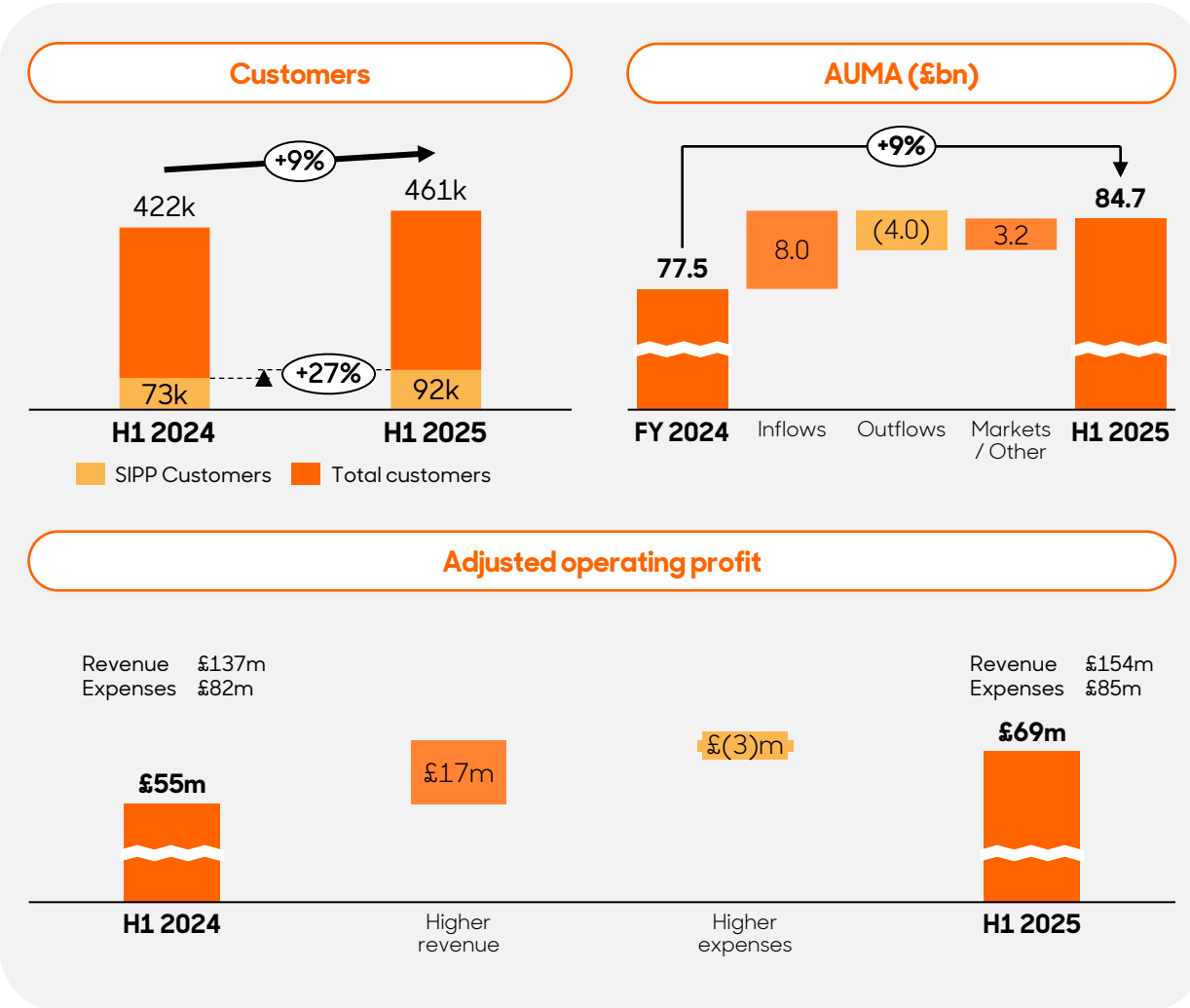
H1 2025 financial performance – overview

	H1 2025	H1 2024	Change
Adjusted net operating revenue	£628m	£667m	(6)%
Adjusted operating expenses	£(503)m	£(539)m	7%
Adjusted operating profit	£125m	£128m	(2)%
IFRS profit before tax	£271m	£187m	45%
Adjusted diluted earnings per share	7.5p	6.8p	10%
Adjusted capital generation	£145m	£144m	1%
Net capital generation	£111m	£104m	7%

- Adjusted operating profit 2% lower, driven by previously announced repricing and end of outsourcing discount in Adviser
- Revenue 6% lower, with strong growth in ii more than offset by Adviser and change in asset mix in Investments
- 7% reduction in expenses reflecting progress made in Transformation, offset partly by investment in long-term growth in ii
- Improvement in IFRS profit reflects gain in the market value of Phoenix stake
- Interim dividend of 7.3p per share (H1 2024: 7.3p)

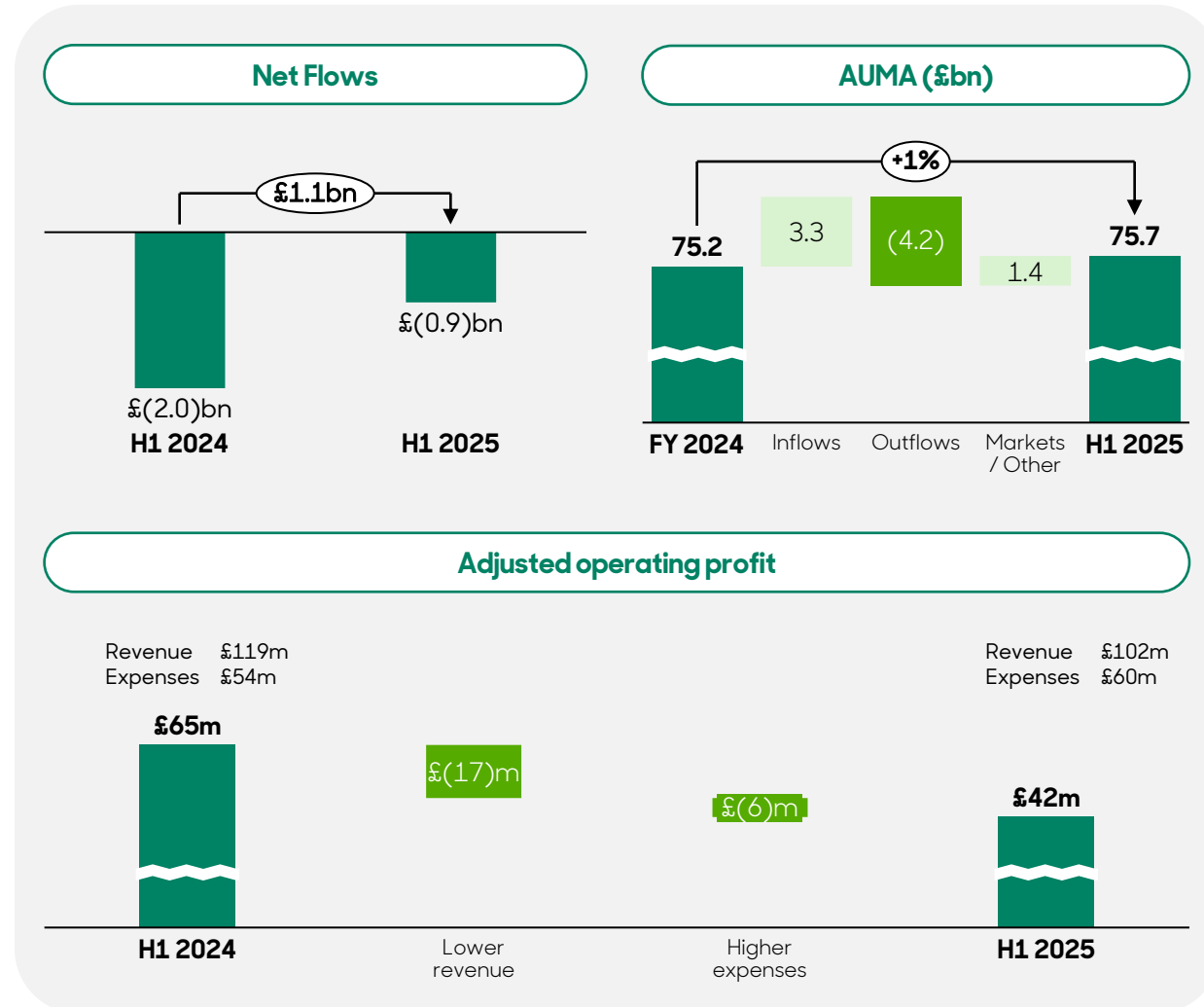
interactive investor

25% increase in profit and record net inflows



- 9% total customer growth, with 27% increase in customers with a SIPP
- Net flows up 29% to £4.0bn, with flows of £2.4bn in Q2 reflecting a strong tax year end
- Revenue up 12% to £154m
 - Trading revenue up 36% to £45m (excluding cost of sales)
 - Treasury up 10% to £75m (221bps)
 - Subscriptions stable at £26m (net of marketing incentives) due to continued investment in acquisition
 - Advice (in Financial Planning business) 8% lower at £12m
- Expenses driven by investment in brand awareness, technology developments and capacity to support future growth

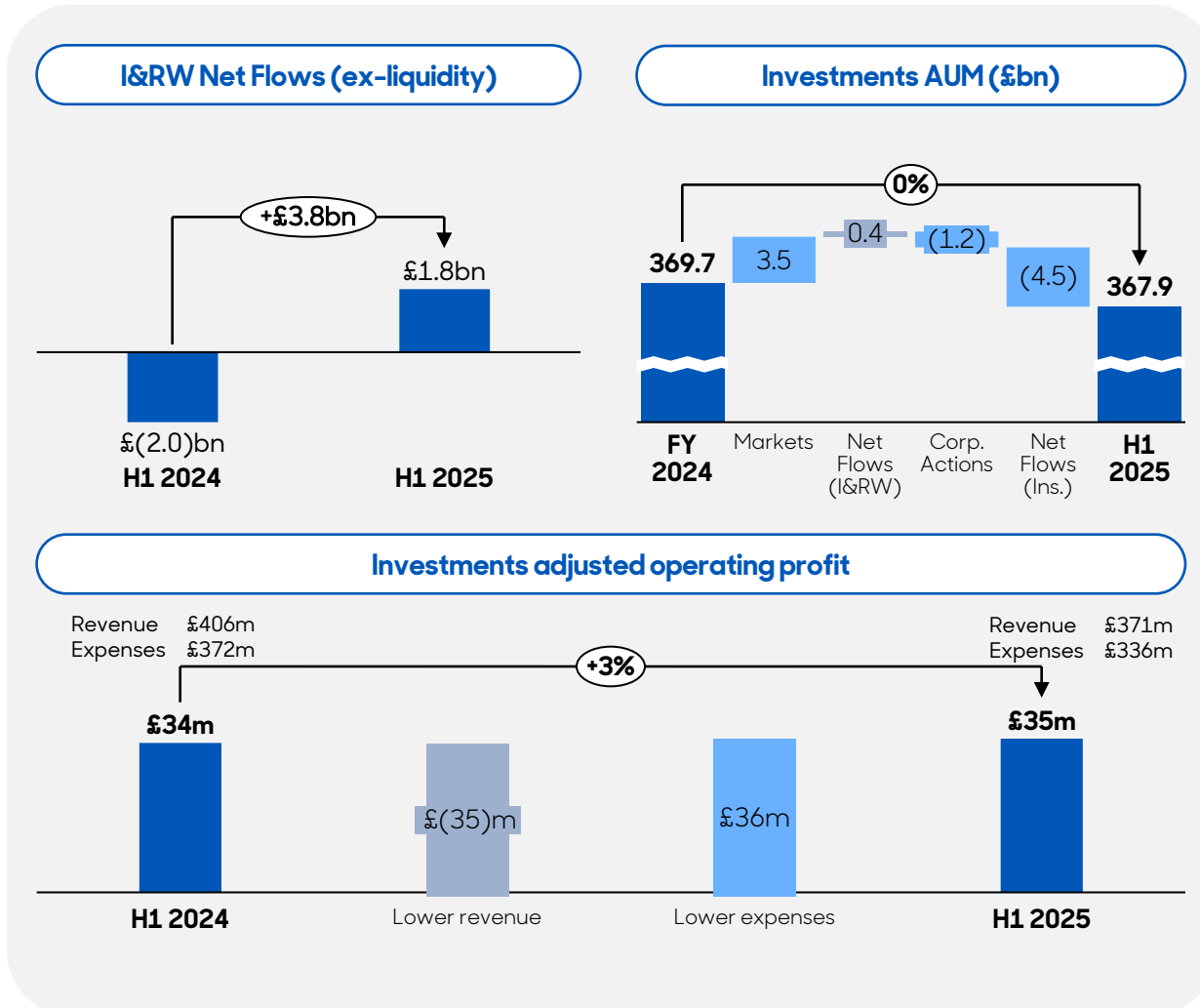
Improving flows, lower profit reflects actions to return to growth



- Significant £1.1bn (55%) improvement in net outflows, reflecting restored service levels, enhanced platform functionality and competitive repricing
- Revenue 14% lower, reflecting repricing of the back book, strategic firm level and individual large case pricing and the sale of threesixty
- Revenue margin of 27.4bps (H1 2024: 31.4bps), reflecting the factors above
- Treasury margin 257bps (H1 2024: 263bps)
- Expenses reflect end of temporary third-party outsourcing discount, investment to enhance the client proposition and sale of threesixty

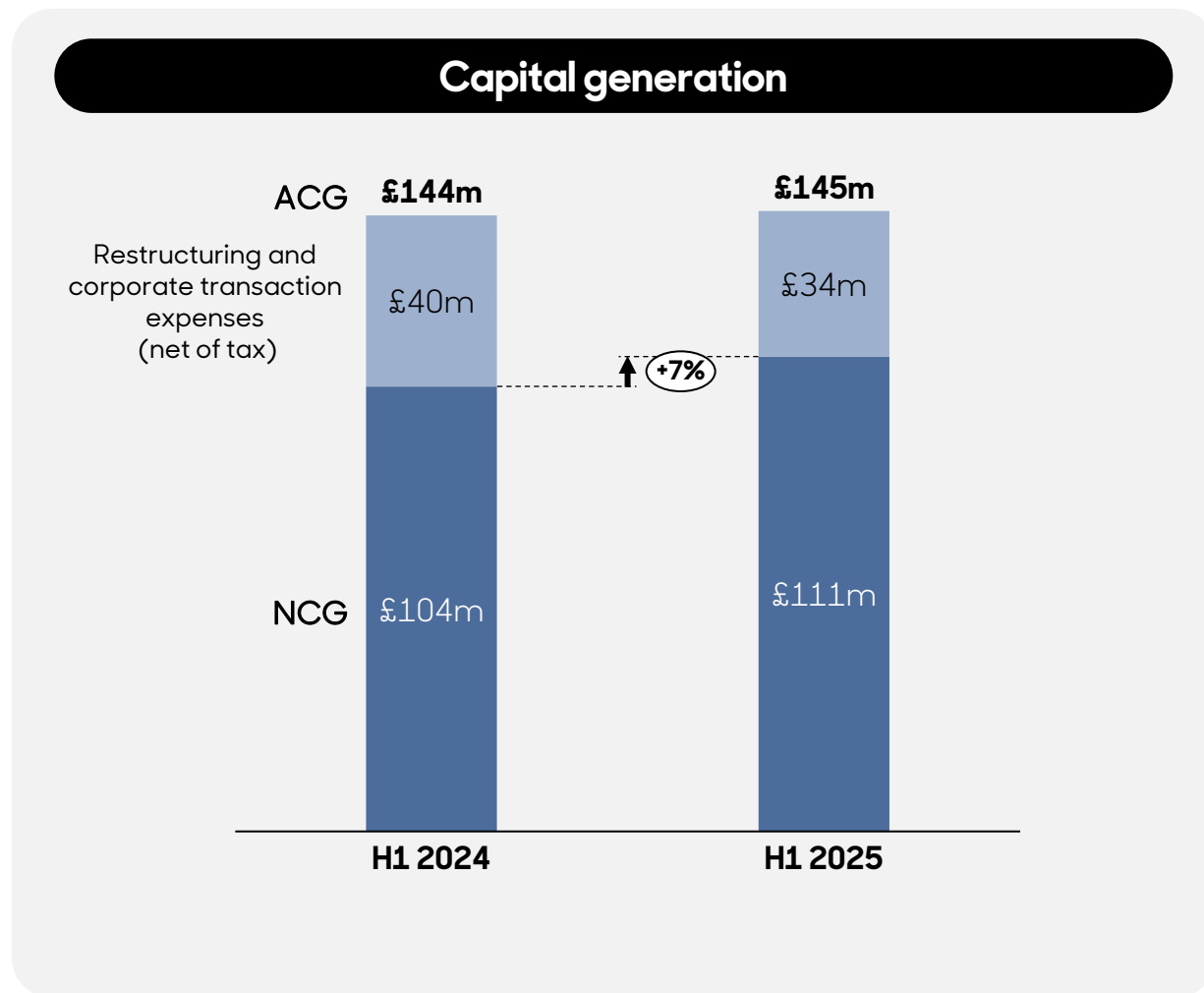
Investments

Resilient performance benefiting from efficiency focus



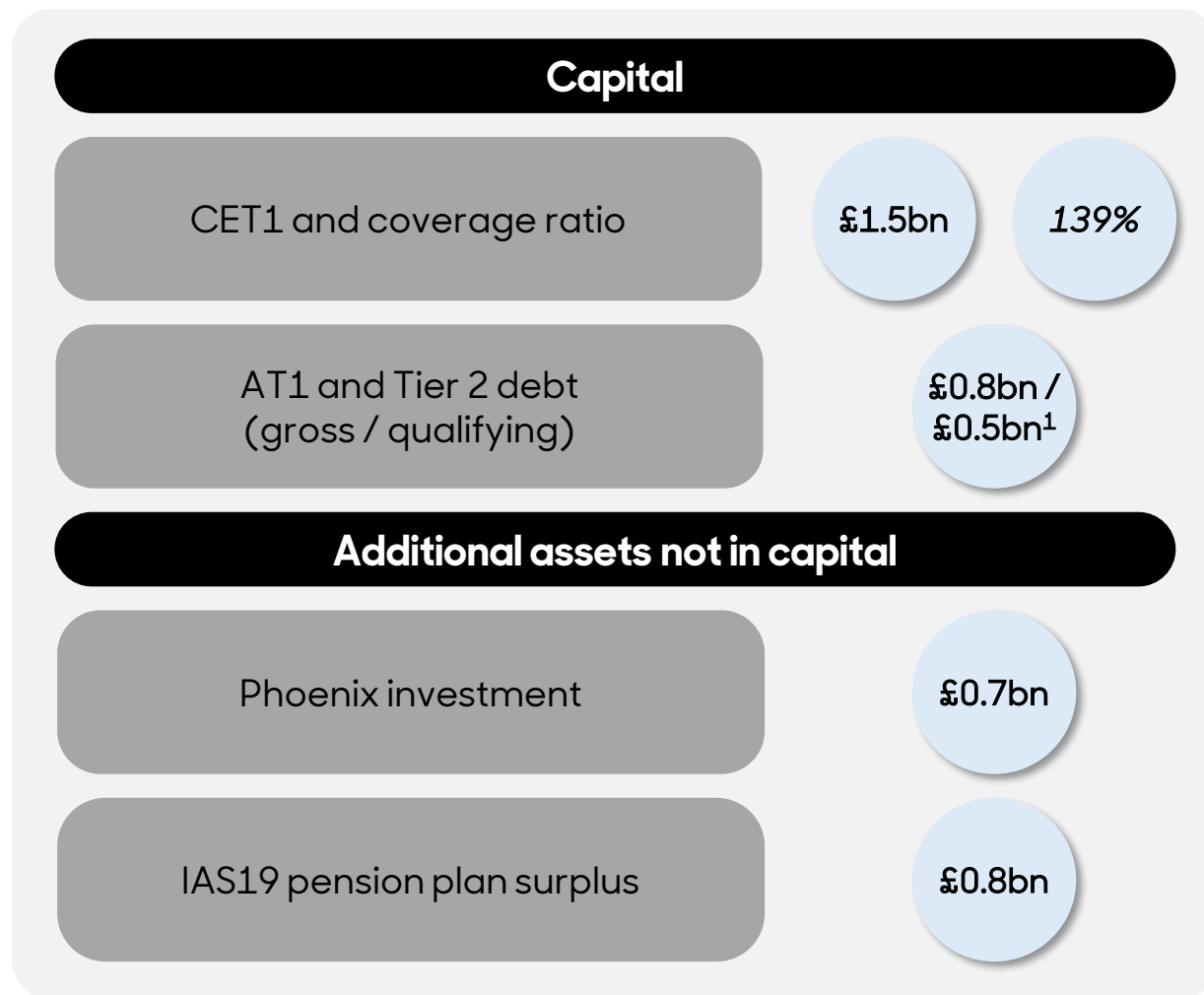
- Gross flows in I&RW (ex-liquidity) up 74% to £21.9bn, with net flows £3.8bn higher at £1.8bn – Q2 benefiting from significant quant mandate win
- AUM across Investments down slightly YTD but up 2% in Q2
- Revenue 9% lower at £371m, reflecting changes to asset mix, partly offset by positive markets
- Costs reduced by 10% to £336m, with adjusted operating profit £1m higher at £35m

Net capital generation benefiting from lower restructuring expenses



- Net capital generation up 7%
 - Adjusted capital generation up 1% at £145m (H1 2024: £144m)
 - Net restructuring and corporate transaction expenses down 15% to £34m (H1 2024: £40m)
- Future benefit from use of DB pension surplus to fund DC contributions
 - c.£35m annual increase in NCG from H2 2025

Strong capital base and additional assets



- Strong CET1 of £1.5bn with coverage ratio of 139%
- Additional net assets not in capital of £1.5bn (FY 2024: £1.3bn)
- Investment in Phoenix supporting strategic partnership and c.£56m annual dividend income
- Action to unlock value from DB pension surplus will generate c.£35m of capital annually, starting in H2 2025

2025 financial guidance and outlook

interactive investor

- Investment has created increased capacity for sustained growth in customers, flows, revenue and profit
- Cash margin expected to be 210-220bps in 2025

Adviser

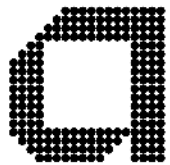
- 2025 will reflect platform repricing and end of third-party outsourcing discount
- Total revenue margin expected to be c.27bps for 2025 (including cash margin)

Investments

- Revenue margins to continue to reflect changes to asset mix—expect c.20bps for 2025
- Expenses to benefit from Transformation savings
- Clear plans to grow in focus areas in I&RW and expect business mix with Phoenix to evolve over time

Group

- At least £150m of annualised cost savings by the end of 2025



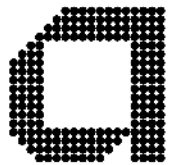
Delivering against strategic priorities

Jason Windsor

Key messages

- Performance in the first half in line with expectations
- Transformation programme on track
- Good progress against the strategic priorities and plan outlined at FY24
- Building a business capable of long-term, profitable growth as the UK's leading Wealth & Investments group





Appendix

Analysis of profit

	H1 2025	H1 2024
Adjusted net operating revenue	628	667
Adjusted operating expenses	(503)	(539)
Adjusted operating profit	125	128
Adjusted net financing costs and investment return	56	42
Adjusted profit before tax	181	170
Restructuring and corporate transaction expenses	(41)	(51)
Amortisation and impairment of intangibles	(65)	(64)
Profit on disposal of subsidiaries and other operations	-	88
Profit on disposal of interests in joint ventures	-	11
Change in fair value of significant listed investments	155	(15)
Dividends from significant listed investments	28	28
Share of profit or loss from associates and joint ventures	8	21
Other	5	(1)
Total adjusting items	90	17
IFRS profit before tax	271	187
Tax expense	(19)	(16)
IFRS profit for the period	252	171

Investments

Net flows

Investments net flows

	H1 2025 £bn	H1 2024 £bn
Equities	(3.9)	(4.0)
Fixed income	1.3	1.2
Multi-asset	(1.3)	(0.8)
Real assets	(0.4)	(0.6)
Alternative investment solutions	0.7	0.1
Quantitative	5.4	2.1
Liquidity	(1.4)	2.4
Institutional & Retail Wealth	0.4	0.4
Insurance Partners	(4.5)	(1.4)
Total	(4.1)	(1.0)

I&RW net flows

	H1 2025 £bn	H1 2024 £bn
Gross flows	21.9	12.6
Redemptions	(20.1)	(14.6)
Net flows (ex-liquidity)	1.8	(2.0)
Liquidity	(1.4)	2.4
Total I&RW net flows	0.4	0.4

Core I&RW net flows (excluding Phoenix DA) of
£4.4bn (H1 2024: £0.4bn)¹

Investment performance

Investment performance	3-year	1-year
Equities	19%	19%
Fixed income	90%	71%
Multi-asset	50%	64%
Real assets	25%	38%
Alternative investment solutions	100%	100%
Quantitative	99%	96%
Liquidity	100%	100%
Total	71%	70%

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