# Simplifying our shareholder services

Since moving our share register to Equiniti (EQ) in 2021, we have worked closely with them on a number of initiatives to modernise and simplify our shareholder offering, enhancing your experience and helping to reduce our carbon footprint. These initiatives include:

* The move to electronic dividend payments
* The introduction of Annual Dividend Confirmations
* The recent changes to how shareholders who hold their shares in the Aberdeen Share Account receive communications

We are committed to further enhancing your shareholder experience with some additional changes, detailed below.

# What’s changing

As of 28th of August, online accounts registered on the Aberdeen-branded share portal moved to EQ’s shareview portfolio. Shareholders with Aberdeen share portal accounts can log in at **www.shareview.co.uk** using their existing details and do not need to re-register.

On shareview, you can still do everything that you were able to do on the Aberdeen share portal:

* View your share balances and the indicative value of your shares
* View your transaction and payment history
* View and download your dividend documents
* Update your personal details
* Apply to join the Dividend Reinvestment Plan (the DRIP)
* Buy and sell your shares

Communications you receive about transactions related to your Aberdeen shareholding (such as letters, terms & conditions, forms and booklets) will also be EQ-branded.

# What’s not changing

Notification of our Annual General Meeting, dividend payments and financial results will still be sent to you
Aberdeen Group plc branded.

We appreciate your continued support and are confident these changes will enhance your experience as a shareholder.

# Have any questions?

Many answers to frequently asked questions can be found in the help section at **www.shareview.co.uk** or you can get in touch with Equiniti by calling on **+44(0)371 384 2464**. Calls are monitored/recorded to meet regulatory obligations and for training and quality purposes. Call charges will vary.